

## 隐私政策 Data Policy

本政策仅适用于集识数据科技（深圳）有限公司（以下简称“本公司”）的 SaaS 服务，包括通过本公司开发的 App 和 微信公众号及小程序提供的服务。

This Data Policy only applies to the SaaS services provided by Collective Knowledge Limited (hereafter “Company”), including the services furnished through App developed by the Company and WeChat page and mini-programs.

最近更新日期：2020 年 6 月。

Update: June 2020.

如果您有任何问题、意见或建议，请通过以下联系方式与我们联系：

If you have any query, advice or suggestion, please contact us through the following ways:

电子邮件/Email: [hello@knoglobal.com](mailto:hello@knoglobal.com)

本政策将帮助您了解以下内容：

This Policy will guide you to understand the following:

- 业务功能一的个人信息收集使用规则  
Rules for personal data collection and use for Business Function 1
- 业务功能二的个人信息收集使用规则  
Rules for personal data collection and use for Business Function 2
- 我们如何保护您的个人信息  
How we protect your personal data
- 您的权利  
Your rights
- 我们如何处理儿童的个人信息  
How we deal with children’s personal data
- 您的个人信息如何在全球范围转移  
How your personal data will be transferred worldwide
- 本政策如何更新  
How this Policy will be updated
- 如何联系我们  
How to approach us

本公司深知个人信息对您的重要性，并会尽全力保护您的个人信息安全可靠。我们致力于维持您对我们的信任，恪守以下原则，保护您的个人信息：权责一致原则、目的明确原则、选择同意原则、最小必要原则、确保安全原则、主体参与原则、公开透明原则等。同时，本公司承诺，我们将按业界成熟的安全标准，采取相应的安全保护措施来保护您的个人信息。

We are aware of the importance of personal data to you and will do our best to make secure and reliable your personal data. We are committed to maintaining your trust in us, abiding by the following principles to protect your personal data: the principle of consistent rights and

responsibilities, the principle of clear purpose, the principle of choice and consent, the principle of minimum necessity, the principle of ensuring security, the principle of subject participation, the principle of openness and transparency, etc. At the same time, it is covenanted that we will take corresponding security protection measures to protect your personal data according to the mature security standards of the industry.

请在使用我们的产品或服务前，仔细阅读并了解本《隐私政策》。

Please read and understand this *Data Policy* carefully before using our products or services.

## I. 业务功能一：用户账户注册功能的个人信息收集使用规则

### **Rules for Personal Data Collection and Use for Business Function 1: User Account Registration**

#### 1. 我们收集哪些您的个人信息

##### What Data Do We Collect

我们提供的用户账户注册业务功能需要依赖部分信息才得以运行。您选择使用该项业务功能，则需要向我们提供或允许我们收集的必要信息包括：姓名、出生日期、性别、用人单位、工厂/工作地点、手机号码。共计 6 类个人信息。

The user account registration business function provided by us relies on some data to operate. If you choose to use this business function, you need to provide or allow us to collect the necessary information including: name, date of birth, gender, employer, factory / work location, mobile number. In total 6 types of personal data.

#### 2. 我们如何使用您的个人信息

##### How Do We Use Your Data

对于上述必要的个人信息，我们会用来提供该项业务功能，我们也会使用上述信息来维护和改进本项业务功能，开发新的业务功能等。

For those necessary personal data above, we will use it them to provide this business function, and we will also use the above information to maintain and improve this business function, develop new business functions, etc.

#### 3. 我们如何委托处理、共享、转让、公开披露您的个人信息

##### How Do We Entrust Dealing of, Share, Transfer and Publicly Disclose Your Personal Data

##### (1) 委托处理

##### Entrust Third Party to Deal with

本业务功能由本公司自行完成处理，但某些具体的模块或功能在未来可能由外部供应商提供。例如我们会聘请服务提供商来协助我们提供客户支持。

This business function is handled by the Company, but some specific modules or functions may be provided by external suppliers in the future. For example, we will hire

a service provider to help us provide customer support.

对我们委托处理个人信息的公司、组织和个人，我们会与其签署严格的保密协定，要求他们按照我们的要求、本隐私政策以及其他任何相关的保密和安全措施来处理个人信息。

For the companies, organizations and individuals entrusted by us to handle personal information, we will sign a strict confidentiality agreement with them, requiring them to handle personal information in accordance with our requirements, this personal information protection policy and any other relevant confidentiality and security measures.

(2) 共享

Sharing

我们不会与本公司以外的任何公司、组织和个人分享您的个人信息，除非获得您的明确同意。我们可能会根据法律法规规定，或按政府主管部门的强制性要求，对外共享您的个人信息。

We will not share your personal data with any company, organization or individual other than the Company, unless you explicitly agree. We may share your personal data with others according to laws and regulations, or according to the mandatory requirements of the competent government departments.

(3) 转让

Transfer

我们不会将您的个人信息转让给任何公司、组织和个人，但以下情形除外：

We will not transfer your personal information to any company, organization or individual except:

- a. 在获取明确同意的情形下转让：获得您的明确同意后，我们会向其他方转让您的个人信息；

Transfer with express consent: after obtaining your express consent, we will transfer your personal information to other parties; and

- b. 在涉及合并、收购或破产清算时，如涉及个人信息转让，我们会在要求新的持有您个人信息的公司、组织或个人继续受此隐私政策的约束，否则我们将要求该公司、组织或个人重新向您征求授权同意。

In case of merger, acquisition or bankruptcy liquidation, if personal information transfer is involved, we will require the new company, organization or individual holding your personal information to continue to be subject to this privacy policy, otherwise we will require the company, organization or individual to ask you for authorization again.

(4) 公开披露

Public Disclosure

我们仅会在以下情形下，公开披露您的个人信息：

We will only publicly disclose your personal information if:

- a. 获得您明确同意后；

We get your express permission; and

- b. 基于法律的披露：在法律、法律程序、诉讼或政府主管部门强制性要求的情况下，我们可能会公开披露您的个人信息。

Requested so by law: we may publicly disclose your personal information in case of laws, legal procedures, lawsuits or mandatory requirements of the competent government authorities.

#### 4. 保存期限

Term of Storage

我们只会在达成本政策所述目的所需的期限内保留您的个人信息，除非法律有强制的存留要求。

We will only keep your personal data for the period required to achieve the purpose stated in the Policy, unless there is a mandatory retention requirement by law.

## II. 业务功能二：向雇主或品牌方报告功能的个人信息收集使用规则

**Rules for Personal Data Collection and Use for Business Function 2: Reporting to Employer or Brand**

### 1. 我们收集哪些您的个人信息

What Data Do We Collect

我们提供的向雇主或品牌方报告功能需要依赖部分信息才得以运行。

The reporting to employer or brand business function provided by us relies on some data to operate.

您选择使用该项业务功能，则需要向我们提供或允许我们收集的必要信息包括：出生年月、性别、用人单位、工厂/工作地点。共计 4 类个人信息。

If you choose to use this business function, you need to provide or allow us to collect the necessary information including: month/year of birth, gender, employer, factory / work location. In total 4 types of personal data.

您可自主选择向我们提供或允许我们收集下列信息：姓名、微信账号、手机号码。共计 3 类个人信息。这些信息并非该业务功能运行所必需，但这些信息对改善服务质量、研发新产品或服务等有非常重要的意义。我们不会强制要求您提供这些信息，您如拒绝不会对使用该业务功能产生不利影响。我们默认不会向您的雇主或品牌方发送此类信息，如果需要，我们会事先征求您的同意。

You can choose to provide or allow us to collect the following information: name, WeChat ID, mobile number. In total 3 types of personal information. This information is not necessary for

the operation of this business function, but it is very important for improving service quality, developing new products or services, etc. We will not force you to provide such information, and your refusal will not adversely affect the use of the business function. By default, we will not disclose such information to the employer or brand; in case we need, we will ask for your permission in advance.

2. 我们如何使用您的个人信息

How Do We Use Your Data

对于上述必要的个人信息，我们会用来提供该项业务功能，我们也会使用上述信息来维护和改进本项业务功能，开发新的业务功能等。

For the above necessary personal information, we will use it to provide this business function. We will also use the above information to maintain and improve this business function and develop new business functions.

3. 我们如何委托处理、共享、转让、公开披露您的个人信息

How Do We Entrust Processing of, Share, Transfer and Publicly Disclose Your Personal Data

(1) 委托处理

Entrust Processing

This business function is handled by the Company, but some specific modules or functions may be provided by external suppliers in the future. For example, we will hire a service provider to help us provide customer support.

对我们委托处理个人信息的公司、组织和个人，我们会与其签署严格的保密协定，要求他们按照我们的要求、本隐私政策以及其他任何相关的保密和安全措施来处理个人信息。

For the companies, organizations and individuals entrusted by us to handle personal information, we will sign a strict confidentiality agreement with them, requiring them to handle personal information in accordance with our requirements, this personal information protection policy and any other relevant confidentiality and security measures.

(2) 共享

Share

我们不会与本公司以外的任何公司、组织和个人分享您的个人信息，除非获得您的明确同意。我们可能会根据法律法规规定，或按政府主管部门的强制性要求，对外共享您的个人信息。

We will not share your personal data with any company, organization or individual other than the Company, unless you explicitly agree. We may share your personal data with others according to laws and regulations, or according to the mandatory requirements of the competent government departments.

(3) 转让  
Assign

我们不会将您的个人信息转让给任何公司、组织和个人，但以下情形除外：  
We will not transfer your personal information to any company, organization or individual except:

- a. 在获取明确同意的情形下转让：获得您的明确同意后，我们会向其他方转让您的个人信息；  
Transfer with express consent: after obtaining your express consent, we will transfer your personal information to other parties; and
- b. 在涉及合并、收购或破产清算时，如涉及个人信息转让，我们会在要求新的持有您个人信息的公司、组织或个人继续受此隐私政策的约束，否则我们将要求该公司、组织或个人重新向您征求授权同意。  
In case of merger, acquisition or bankruptcy liquidation, if personal information transfer is involved, we will require the new company, organization or individual holding your personal information to continue to be subject to this privacy policy, otherwise we will require the company, organization or individual to ask you for authorization again.

(4) 公开披露  
Publicly Disclose

我们仅会在以下情形下，公开披露您的个人信息：  
We will only publicly disclose your personal information if:

- a. 获得您明确同意后；  
We get your express permission; and
- b. 基于法律的披露：在法律、法律程序、诉讼或政府主管部门强制性要求的情况下，我们可能会公开披露您的个人信息。  
Requested so by law: we may publicly disclose your personal information in case of laws, legal procedures, lawsuits or mandatory requirements of the competent government authorities.

4. 保存期限  
Term of Storage

我们只会在达成本政策所述目的所需的期限内保留您的个人信息，除非法律有强制的存留要求。  
We will only keep your personal data for the period required to achieve the purpose stated in the Policy, unless there is a mandatory retention requirement by law.

**III. 我们如何保护您的个人信息**

## How We Protect Your Personal Data

1. 我们已使用符合业界标准的安全防护措施保护您提供的个人信息，防止数据遭到未经授权访问、公开披露、使用、修改、损坏或丢失、我们会采取一切合理可行的措施，保护您的个人信息。我们已采取符合业界标准、合理可行的安全防护措施保护您的信息，防止个人信息遭到未经授权访问、公开披露、使用、修改、损坏或丢失。例如，在您的浏览器与服务器之间交换数据时受 SSL 协议加密保护；我们同时对饿了么网站提供 HTTPS 协议安全浏览方式；我们会使用加密技术提高个人信息的安全性；我们会使用受信赖的保护机制防止个人信息遭到恶意攻击；我们会部署访问控制机制，尽力确保只有授权人员才可访问个人信息；以及我们会举办安全和隐私保护培训课程，加强员工对于保护个人信息重要性的认识。

We have used security protection measures in line with industry standards to protect your personal information and prevent unauthorized access, public disclosure, use, modification, damage or loss of data. We will take all reasonable and feasible measures to protect your personal information. We have taken reasonable and feasible security measures to protect your information and prevent unauthorized access, public disclosure, use, modification, damage or loss of personal information. For example, when exchanging data between your browser and server, we are protected by SSL protocol encryption; we also provide HTTPS protocol Safe Browsing mode for hungry websites; we will use encryption technology to improve the security of personal information; we will use trusted protection mechanism to prevent personal information from malicious attacks; we will deploy access control mechanism to try our best to ensure that only Only authorized personnel can access personal information; and we will hold security and privacy protection training courses to enhance employees' awareness of the importance of protecting personal information.

2. 我们正在或已经取得了以下认证：……【】

We are or have obtained the following certification: [-]

3. 我们会采取一切合理可行的措施，确保未收集无关的个人信息。我们只会在达成本政策所述目的所需的期限内保留您的个人信息，除非需要延长保留期或收到法律的允许。

We will take all reasonable and feasible measures to ensure that irrelevant personal information is not collected. We will only keep your personal information for the period required to achieve the purpose stated in the Policy, unless you need to extend the retention period or we are permitted by law.

4. 我们将定期更新并公开安全风险、个人信息安全影响评估等报告的有关内容。您可通过 hello@knoglobal.com 向我们索要。

We will regularly update and disclose relevant parts of impact assessment reports such as security risk and personal information security. You can ask for it through hello@knoglobal.com.

5. 互联网环境并非百分之百安全，我们将尽力确保或担保您发送给我们的任何信息的安全性。如果我们的物理、技术或管理防护措施遭到破坏，导致信息被非授权访问、公开披露、篡改或毁坏，导致您的合法权益受损，我们将承担相应的法律责任。

The Internet environment is not 100% secure. We will try our best to ensure or guarantee the security of any information you send us. If our physical, technical or management protection measures are damaged, resulting in unauthorized access, public disclosure, tampering or destruction of information, resulting in damage to your legitimate rights and interests, we will bear the corresponding legal responsibility.

6. 在不幸发生个人信息安全事件后，我们将按照法律法规的要求，及时向您告知：安全事件的基本情况、可能的影响、我们已采取或将要采取的处置措施、您可自主防范和降低风险的建议、对您的补救措施等。我们将及时将时间相关情况以邮件、信函、电话、推送通知等方式告知您，难以逐一告知个人信息主体时，我们会采取合理、有效的方式发布公告。

In case of an unfortunate personal information security incident, we will timely inform you of the basic situation and possible impact of the security incident, the disposal measures we have taken or will take, the suggestions you can take to prevent and reduce the risk independently, and the remedial measures for you in accordance with the requirements of laws and regulations. We will inform you of the time in the form of email, letter, telephone, push notice, etc. if it is difficult to inform the subject of personal information one by one, we will take a reasonable and effective way to issue an announcement.

7. 同时，我们还将按照监管部门要求，主动上报个人信息安全事件的处置情况。  
At the same time, we will actively report the disposal of personal information security incidents in accordance with the requirements of regulatory authorities.

#### IV. 您的权利 Your Rights

按照中国相关的法律、法规、标准，以及其他国家、地区的通行做法，我们保障您对自己的个人信息行使以下权利：

According to the relevant laws, regulations and standards of China, as well as the common practices of other countries and regions, we guarantee that you can exercise the following rights on your personal information:

1. 访问您的个人信息  
Have Access to Your Personal Data

您有权访问您的个人信息，法律法规规定的例外情况除外。如果您想行使数据访问权，可以通过以下方式自行访问：[hello@knoglobal.com](mailto:hello@knoglobal.com)

You have the right to access your personal information, except for the exceptions provided by laws and regulations. If you want to exercise data access right, you can access it by yourself in the following ways: [hello@knoglobal.com](mailto:hello@knoglobal.com)

如果您无法通过上述链接访问这些个人信息，您可以随时适用我们的 Web 表单联系，或发送电子邮件至 [hello@knoglobal.com](mailto:hello@knoglobal.com)。



If you do not have access to these personal data via the above link, you may contact us on our web form at any time, or send an email to [hello@knoglobal.com](mailto:hello@knoglobal.com).

我们将在 30 天内回复您的访问请求。

We will reply to your request within 30 days.

对于您在使用我们的产品或服务过程中产生的其他个人信息，只要我们需要投入，我们会向您提供。如果您想行使数据访问权，请发送电子邮件至 [hello@knoglobal.com](mailto:hello@knoglobal.com)  
We will provide you with other personal information generated in the process of using our products or services as long as we don't need too much investment. If you want to exercise data access, please email [hello@knoglobal.com](mailto:hello@knoglobal.com)

## 2. 更正您的个人信息

### Rectify Your Personal Data

当您发现我们处理的关于您的个人信息有错误时，您有权要求我们作出更正。您可以通过“1. 访问您的个人信心”中罗列的方式提出更正申请。

You have the right to ask us to make correction when you find that the personal information we handle about you is wrong. You can apply for correction in the way listed in "1. Have Access to Your personal Data".

如果您无法通过上述链接访问这些个人信息，您可以随时适用我们的 Web 表单联系，或发送电子邮件至 [hello@knoglobal.com](mailto:hello@knoglobal.com)

If you do not have access to these personal information via the above link, you may contact us on our web form at any time, or send an email to [hello@knoglobal.com](mailto:hello@knoglobal.com)

我们将在 30 天内回复您的更正请求。

We will reply to your request for correction within 30 days.

## 3. 删除您的个人信息

### Delete Your Personal Data

在以下情形中，您可以向我们提出删除个人信息的请求：

You may request us to delete personal information in the following circumstances:

(1) 如果我们处理个人信息的行为违反法律法规；

If we deal with personal information in violation of laws and regulations;

(2) 如果我们收集、使用您的个人信息，却未征得您的同意；

If we collect and use your personal information without your consent;

(3) 如果我们处理个人信息的行为违反了与您的约定；

If our handling of personal information violates the agreement with you;

(4) 如果您不再使用我们的产品或服务，或您注销了您的账号；

If you no longer use our products or services, or you cancel your account; and

(5) 如果我们不再为您提供产品或服务。

If we no longer provide you with products or services.

若我们决定响应您的删除请求，我们还将同时通知从我们获得您的个人信息的实体，要求其及时删除，除非法律法规另有规定，或这些实体获得您的独立授权。

If we decide to respond to your request for deletion, we will also notify the entities that have obtained your personal information from us and ask them to delete it in a timely manner, unless otherwise stipulated by laws and regulations, or these entities have your independent authorization.

当您从我们的服务中删除信息后，我们可能不会立即在备份系统中删除相应的信息，但会在备份更新时删除这些信息。

When you delete information from our service, we may not delete the corresponding information in the backup system immediately, but we will delete the information when the backup is updated.

#### 4. 改变您授权同意的范围

##### Change the Scope of Your Authorization

每个业务功能需要一些基本的个人信息才能得以完成。对于额外收集的个人信息的收集和使用，您可以随时给予或收回您的授权同意。

Each business function needs some basic personal information to be completed. For the collection and use of additional collected personal information, you may give or withdraw your authorization consent at any time.

您可以通过以下方式自行操作：[hello@knoglobal.com](mailto:hello@knoglobal.com)

You can operate by yourself in the following ways: [hello@knoglobal.com](mailto:hello@knoglobal.com)

当您收回同意后，我们将不再处理相应的个人信息。但您收回同意的决定，不会影响此前基于您的授权而开展的个人信息处理。

When you withdraw your consent, we will not process the corresponding personal information. However, your decision to withdraw your consent will not affect the personal information processing based on your authorization.

如果您不再接受我们给您发送的商业广告，您随时可通过向 [hello@knoglobal.com](mailto:hello@knoglobal.com) 发送邮件提出要求。

If you no longer accept the commercial ads we sent you, you may cancel it at any time by the making such request at [hello@knoglobal.com](mailto:hello@knoglobal.com).

#### 5. 个人信息主体注销账户

##### Cancellation of Account by Personal Data Subject

您随时可注销此前注册的账户，您可以通过以下方式自行操作：[hello@knoglobal.com](mailto:hello@knoglobal.com)

You can cancel the previously registered account at any time, and you can operate by yourself in the following ways: [hello@knoglobal.com](mailto:hello@knoglobal.com)

在注销账户之后，我们将停止为您提供产品或服务，并依据您的要求，删除您的个人信息，法律法规另有规定的除外。

After the account is cancelled, we will stop providing you with products or services and delete your personal information according to your requirements, unless otherwise specified by laws and regulations.

6. 个人信息主体获取个人信息副本

Personal Data Subject Obtains Copy of Personal Data

您有权获取您的个人信息副本，您可以通过以下方式自行操作: [hello@knoglobal.com](mailto:hello@knoglobal.com)

You have the right to obtain a copy of your personal information. You can operate it by yourself in the following ways: [hello@knoglobal.com](mailto:hello@knoglobal.com)

在技术可行的前提下，如数据接口已匹配，我们还可按您的要求，直接将您的个人信息副本传输给您指定的第三方。

On the premise of technical feasibility, if the data interface has been matched, we can also directly transfer your copy of personal information to the third party designated by you according to your requirements.

7. 约束信息系统自动决策

Limit the Automatic Decision Making by Information System

在某些业务功能中，我们可能仅依据信息系统、算法等在内的非人工自动决策机制作出决定。如果这些决定显著影响您的合法权益，您有权要求我们作出解释，我们也将提供适当的救济方式。

In some business functions, we may only make decisions based on non-manual automatic decision-making mechanisms such as information systems, algorithms, etc. If these decisions significantly affect your legitimate rights and interests, you have the right to ask us for an explanation, and we will also provide appropriate remedies.

8. 响应您的上述请求

Respond to Your Above Request

为保障安全，您可能需要提供书面请求，或以其他方式证明您的身份。我们可能会先要求您验证自己的身份，然后再处理您的请求。

For security, you may need to provide a written request or otherwise prove your identity. We may ask you to verify your identity before processing your request.

我们将在三十天内作出答复。如您不满意，还可以向客服 [hello@knoglobal.com](mailto:hello@knoglobal.com) 投诉

We will reply within 30 days. If you are not satisfied, you can also complain through our customer service [hello@knoglobal.com](mailto:hello@knoglobal.com).

对于您合理的请求，我们原则上不收取费用，但对多次重复、超出合理限度的请求，我们将视情收取一定成本费用。对于那些无端重复、需要过多技术手段（例如开发新系统或从根本上改变现行惯例）、给他人合法权益带来风险或者非常不切实际（例如，涉及

备份磁带上存放的信息) 的请求, 我们可能会予以拒绝。

In principle, we will not charge you for your reasonable requests, but we will charge you a certain cost for repeated requests beyond the reasonable limit as the case may be. We may reject requests that are unprovoked, require excessive technical means (such as developing new systems or fundamentally changing current practices), pose risks to the legitimate rights and interests of others, or are highly impractical (for example, involving information stored on backup tapes).

在以下情形中, 我们将无法响应您的请求:

We will not be able to respond to your request under the following circumstances:

- (1) 与个人信息控制者履行法律法规规定的义务相关的;  
Related to the personal information controller's performance of obligations stipulated by laws and regulations;
- (2) 与国家安全、国防安全直接相关的;  
Directly related to national security and national defense security;
- (3) 与公共安全、公共卫生、重大公共利益直接相关的;  
Directly related to public safety, public health and major public interests;
- (4) 与刑事侦查、起诉、审判和执行判决等直接相关的;  
Directly related to criminal investigation, prosecution, trial and execution of judgments;
- (5) 个人信息控制者有充分证据表明个人信息主体存在主观恶意或滥用权利的;  
The personal information controller has sufficient evidence to show that the personal information subject has subjective malice or abuse of rights;
- (6) 出于维护个人信息主体或其他个人的生命、财产等重大合法权益但又很难得到本人同意的;  
In order to protect the life, property and other major legitimate rights and interests of the personal information subject or other individuals, but it is difficult to obtain my consent;
- (7) 响应个人信息主体的请求将导致个人信息主体或其他个人、组织的合法权益受到严重损害的;  
Responding to the request of the personal information subject will cause serious damage to the legitimate rights and interests of the personal information subject or other individuals and organizations; and
- (8) 涉及商业秘密的。  
Involving trade secrets.

## V. 我们如何处理儿童的个人信息

### **How We Deal with Children's Personal Data**

我们的产品、网站和服务主要面向成人。如果没有父母或监护人的同意, 儿童不应创建自己的个人信息主体账户。

Our products, websites and services are mainly for adults. Children should not create their own personal information subject accounts without the consent of their parents or guardians.

对于经父母同意而收集儿童个人信息的情况, 我们只会在收到法律允许、父母或监护人明确

同意或者保护儿童所必要的情况下使用或公开披露此信息。

In the case of the collection of children's personal information with the consent of parents, we will only use or disclose this information when it is permitted by law, expressly agreed by parents or guardians or necessary for the protection of children.

尽管当地法律和习俗对儿童的定义不同，但我们将不满 14 周岁的任何人均视为儿童。

Although local laws and customs define children differently, we treat anyone under the age of 14 as a child.

如果我们发现自己在未事先获得可证实的父母同意的情况下收集了儿童的个人信息，则会设法尽快删除相关数据。

If we find ourselves collecting children's personal information without the prior consent of verifiable parents, we will try to delete the relevant data as soon as possible.

## **VI. 您的个人信息如何在全球范围内转移**

### **How Your Personal Data Will Be Transferred Worldwide**

原则上，我们在中华人民共和国境内收集和产生的个人信息，将存储在中华人民共和国境内。  
In principle, the personal information we collect and generate in the people's Republic of China will be stored in the people's Republic of China.

由于我们同个遍布全球的资源和服务提供产品或服务，这意味着，在获得您的授权同意后，您的个人信息可能会被转移到您使用产品或服务所在国际/地区的境外管辖区，或者受到来自这些管辖区的访问。

As we provide products or services from the same global resources and servers, this means that your personal information may be transferred to or accessed from overseas jurisdictions where you use the products or services with your authorization and consent.

此类管辖区可能设有不同的数据保护法，甚至未设立相关法律。在此类情况下，我们会确保您的个人信息得到在中华人民共和国境内足够同等的保护。例如，我们会请求您对跨境转移个人信息的同意，或者在跨境数据转移之前实施数据去标识化等安全措施。

Such jurisdictions may have different data protection laws or even no relevant laws. In such cases, we will ensure that your personal information is adequately and equally protected within the people's Republic of China. For example, we will ask you to agree to cross-border transfer of personal information, or implement security measures such as data De identification before cross-border data transfer.

## **VII. 本政策如何更新**

### **How this Policy Will Be Updated**

我们的隐私政策可能变更。

Our privacy policy may change.

未经您明确同意，我们不会削减您按照本隐私政策所应享有的权利。我们会在本页面上发布对本政策所做的任何变更。

Without your express consent, we will not reduce your rights under this privacy policy. Any changes to this policy will be posted on this page.

对于重大变更，我们还会提供更为显著的通知（包括对某些服务，我们会通过电子邮件发送通知，说明隐私政策的具体变更内容）。

For major changes, we will also provide more significant notice (including for some services, we will send a notice by e-mail stating the specific changes of privacy policy).

本政策所指的重大变更包括但不限于：

Major changes referred to in this policy include but are not limited to the following circumstances:

- a) 我们的服务模式发生重大变化。如处理个人信息的目的、处理的个人信息类型、个人信息的使用方式等；  
Our service model has changed dramatically. Such as the purpose of personal information processing, the type of personal information processing, the way of using personal information, etc;
- b) 我们在所有权结构、组织架构等方面发生重大变化。如业务调整、破产并购等引起的所有者变更等；  
We have made significant changes in ownership structure, organizational structure, etc. Such as business adjustment, bankruptcy merger and acquisition, etc;
- c) 个人信息共享、转让或公开披露的主要对象发生变化；  
The main objects of personal information sharing, transfer or public disclosure have changed;
- d) 您参与个人信息处理方面的权利及其行使方式发生重大变化；  
Your right to participate in the processing of personal information and the way you exercise it have changed significantly;
- e) 我们负责处理个人信息安全的责任部门、联络方式及投诉渠道发生变化时；  
When the responsible department, contact information and complaint channel for personal information security change;
- f) 个人信息安全影响评估报告表明存在高风险时。  
When the personal information security impact assessment report indicates that there is a high risk.

我们还会将本政策的旧版本存档，供您查阅。

We will also archive the old version of this policy for your reference.

## VIII. 如何联系我们

### How to Approach Us

如果您对本隐私政策有任何疑问、意见或建议，通过以下方式与我们联系：  
hello@knoglobal.com。

If you have any questions, comments or suggestions about this Data Policy, please contact us at: [hello@knoglobal.com](mailto:hello@knoglobal.com).

我们设立了个人信息保护专员，您可以通过以下方式与其联系：[hello@knoglobal.com](mailto:hello@knoglobal.com)。  
We have set up a full-time personal data protection specialist for personal information protection.  
You can contact it through the following ways: [hello@knoglobal.com](mailto:hello@knoglobal.com).

一般情况下，我们将在三十天内回复。  
Generally, we will reply within 30 days.

如果您对我们的回复不满意，特别是我们的个人信息处理行为损害了您的合法权益，您还可以通过向被告住所地有管辖权的法院提起诉讼寻求解决方案。  
If you are not satisfied with our reply, especially if our personal information processing behavior damages your legitimate rights and interests, you can also seek a solution by bringing a lawsuit to the court with jurisdiction in the defendant's domicile.